



# U.S. AIRPORTS

known to be “in the hearing loop”



## Arizona

### Phoenix

Sky Harbor International Airport

Terminal 3: All departure gates, Terminal 4\*: Departure gates

## California

### Los Angeles\*

Los Angeles International Airport

Consolidated Rent-A-Car Facility

## Colorado

### Colorado Springs\*

Colorado Springs Municipal Airport

Departure gates

## Florida

### Sarasota

Sarasota-Bradenton Airport

All departure gates

## Georgia

### Atlanta

Hartsfield-Jackson Atlanta International Airport

Information booths, testing at some Delta departure gates

## Indiana

### Fort Wayne

Fort Wayne International Airport

Departure gates

### South Bend

South Bend International Airport

Some departure gates

## Michigan

### Detroit

Detroit Metropolitan Wayne County Airport

Delta Airlines departure gates

### Grand Rapids

Gerald R. Ford International Airport

Departure gates, concourse

### Kalamazoo

Kalamazoo/Battle Creek International Airport

Ticket counters, arrivals area, departure gates

### Muskegon

Muskegon County Airport

Departure gates

## Minnesota

### Minneapolis

Minneapolis-St Paul International Airport

Terminal 1: Baggage claim, some gate areas, international arrivals area, rest area, information desks, terminal 2\* departure gates

## Additional Information:

**The Port Authority of NY & NJ** now requires the installation of hearing loops at specified locations in all of their air, bus, train and ferry terminals when new ones are built or existing facilities are significantly updated.

**Virgin Atlantic** now offers passengers on their international flights the choice of ear buds or a neckloop.

**Recommended resource:** HEARING LOOP SYSTEMS in an AIRPORT ENVIRONMENT. Presented at the Sixth Annual National Civil Rights Training Conference for Airports, August 11-12, 2015 - visit: [www.loopnm.com/Workshop.html](http://www.loopnm.com/Workshop.html).

## Montana

### Billings\*

Billings Logan International Airport

Departure gates

## New Mexico

### Albuquerque\*

Albuquerque International Sunport

Portable counter loops being tested in partnership with Delta Airlines

## New York

### Queens

La Guardia Airport

All departure gates in Delta Airlines terminal C

Countertop loops in Delta terminals A and B

### Rochester

Greater Rochester International Airport

Departure gates, airline and car rental counters, food and beverage concessions

### Syracuse

Syracuse Hancock International Airport

Airline and car rental counters

## Oregon

### Eugene

Eugene Airport

Car rental and ticket counters looped, gates pending

### Portland

Portland International Airport

Oregon welcome center – baggage claim area

## Rhode Island

### Providence\*

T.F. Green International Airport

All departure gates, concourses, ticket counters

## Tennessee

### Memphis

Memphis International Airport

Concourse, departure gates

## Texas

### Austin

Austin-Bergstrom International Airport

12 departure gates looped, more in progress

## Washington

### Seattle

Seattle-Tacoma International Airport

Alaska Airlines, Delta Air Lines and Jet Blue ticketing and service counters, gates and baggage claim

## Wisconsin

### Oshkosh

Wittman Regional Airport

Departure gates

\* Indicates work in planning or progress stage.



# Airports and Hearing Loop Technology

Hearing gate change and other important announcements in a busy airport is problematic even for those with good hearing but often it's mission impossible for those with hearing loss. Good communication access is a basic requirement for the effective use of airport terminals by the traveling public and it is increasingly being provided in airports around the world in the form of audio frequency induction loop systems (AFILS) - commonly called hearing loops. Hearing loops offer barrier free communication for the hearing disabled at ticket and information counters, in the concourse and baggage claim and most importantly, at departure gates.

## A VERY PARTIAL LIST OF KNOWN FOREIGN AIRPORTS USING ONE OR MORE FORMS OF HEARING LOOP TECHNOLOGY

### Australia

- Adelaide Airport
- Brisbane Airport
- Cairns International
- Canberra Airport
- Launceston Airport
- Melbourne Airport
- Onslow Airport
- Perth Airport
- Sydney Airport
- Toowoomba Wellcamp Airport

### India

- Bangalore International Airport

### Singapore

- Changi Airport

### Ireland

- Dublin Airport

### South Korea

- Incheon Airport

### Japan

- Tokyo Haneda International

### Spain

- Adolfo Suárez Madrid-Barajas Airport

### Malta

- Malta International airport

### Sweden

- Are Ostersund Airport
- Bromma Stockholm Airport
- Kiruna Airport
- Landvetter Airport
- Lulea Airport
- Malmo Airport
- Ronneby Airport
- Stockholm Arlanda Airport\
- Umea Airport
- Visby Airport

### CANADA

- Calgary International Airport
- Edmonton International Airport
- Hamilton Airport
- Red Deer Regional Airport
- Ottawa International Airport
- Toronto Pearson International
- Vancouver International Airport
- Victoria International Airport

### Netherlands

- Amsterdam Airport Schiphol

### New Zealand

- Christchurch International Airport

### Oman

- Muscat International Airport
- Salalah Airport

### Switzerland

- Geneve International

### Croatia

- Zračna luka Dubrovnik
- Zračna luka Zadar
- Zračna luka Franjo Tuđman Zagreb

### Qatar

- Doha Hammond Airport

### UK

- London
- Gatwick airport
- Heathrow Airport
- London Luton Airport
- Birmingham Airport
- East Midlands Airport
- Edinburgh Airport
- Manchester Airport
- Newcastle Airport

### Denmark

- Copenhagen Airport

### Russia

- Moscow
- Domodedovo International Airport
- Sheremetyevo International Airport
- Vnukovo International Airport
- Zhukovsky International Airport

### France

- Paris Charles de Gaulle Airport

### Germany

- Berlin Brandenburg Airport

- Airport of Petropavlovsk-Kamchatsky

## HEARING LOOPS - AN INTERNATIONAL TECHNOLOGY

In any color and any language, a sign bearing this symbol tells you there is a hearing loop in operation that will help you to hear any important announcements or to converse with an attendant at that location. The signal from a hearing loop in any country will connect with telecoil equipped hearing aids or cochlear implants purchased anywhere in the world.



Departure gate prepared for installation of phased array hearing loop