U.S. AIRPORTS
known to be “in the hearing loop”

Arizona
Phoenix
Sky Harbor International Airport
Terminal 3: All departure gates, Terminal 4*: Departure gates

California
Los Angeles*
Los Angeles International Airport
Consolidated Rent-A-Car Facility

Colorado
Colorado Springs*
Colorado Springs Municipal Airport
Departure gates

Florida
Sarasota
Sarasota–Bradenton Airport
All departure gates

Georgia
Atlanta
Hartsfield-Jackson Atlanta International Airport
Information booths, testing at some Delta departure gates

Indiana
Fort Wayne
Fort Wayne International Airport
Departure gates

South Bend
South Bend International Airport
Some departure gates

Michigan
Detroit
Detroit Metropolitan Wayne County Airport
Delta Airlines departure gates

Grand Rapids
Gerald R. Ford International Airport
Departure gates, concourse

Kalamazoo
Kalamazoo/Battle Creek International Airport
Ticket counters, arrivals area, departure gates

Muskegon
Muskegon County Airport
Departure gates

Minnesota
Minneapolis
Minneapolis–St Paul International Airport
Terminal 1: Baggage claim, some gate areas, international arrivals area, rest area, information desks, terminal 2* departure gates

Montana
Billings*
Billings Logan International Airport
Departure gates

New Mexico
Albuquerque*
Albuquerque International Sunport
Portable counter loops being tested in partnership with Delta Airlines

New York
Queens
La Guardia Airport
All departure gates in Delta Airlines Terminal C
Countertop loops in Delta terminals A and B

Rochester
Greater Rochester International Airport
Departure gates, airline and car rental counters, food and beverage concessions

Syracuse
Syracuse Hancock International Airport
Airline and car rental counters

Oregon
Eugene
Eugene Airport
Car rental and ticket counters looped, gates pending

Portland
Portland International Airport
Oregon welcome center – baggage claim area

Rhode Island
Providence*
T.F. Green International Airport
All departure gates, concourses, ticket counters

Tennessee
Memphis
Memphis International Airport
Concourse, departure gates

Texas
Austin
Austin–Bergstrom International Airport
12 departure gates looped, more in progress

Washington
Seattle
Seattle–Tacoma International Airport
Alaska Airlines, Delta Air Lines and Jet Blue ticketing and service counters, gates and baggage claim

Wisconsin
Oshkosh
Wittman Regional Airport
Departure gates

Additional Information:
The Port Authority of NY & NJ now requires the installation of hearing loops at specified locations in all of their air, bus, train and ferry terminals when new ones are built or existing facilities are significantly updated.

Virgin Atlantic now offers passengers on their international flights the choice of ear buds or a neckloop.

Recommended resource: HEARING LOOP SYSTEMS in an AIRPORT ENVIRONMENT. Presented at the Sixth Annual National Civil Rights Training Conference for Airports, August 11-12, 2015 - visit: www.loopnm.com/Workshop.html.

* Indicates work in planning or progress stage.
Airports and Hearing Loop Technology

Hearing gate change and other important announcements in a busy airport is problematic even for those with good hearing but often it’s mission impossible for those with hearing loss. Good communication access is a basic requirement for the effective use of airport terminals by the traveling public and it is increasingly being provided in airports around the world in the form of audio frequency induction loop systems (AFILS) - commonly called hearing loops. Hearing loops offer barrier free communication for the hearing disabled at ticket and information counters, in the concourse and baggage claim and most importantly, at departure gates.

A VERY PARTIAL LIST OF KNOWN FOREIGN AIRPORTS USING ONE OR MORE FORMS OF HEARING LOOP TECHNOLOGY

### Australia
- Adelaide Airport
- Brisbane Airport
- Cairns International
- Canberra Airport
- Launceston Airport
- Melbourne Airport
- Onslow Airport
- Perth Airport
- Sydney Airport
- Toowoomba Wellcamp Airport

### Canada
- Calgary International Airport
- Edmonton International Airport
- Hamilton Airport
- Red Deer Regional Airport
- Ottawa International Airport
- Toronto Pearson International
- Vancouver International Airport
- Victoria International Airport

### Croatia
- Zračna luka Dubrovnik
- Zračna luka Zadar
- Zračna luka Franjo Tuđman Zagreb

### Denmark
- Copenhagen Airport

### France
- Paris Charles de Gaulle Airport

### Germany
- Berlin Brandenberg Airport

### India
- Bangalore International Airport

### Ireland
- Dublin Airport

### Japan
- Tokyo Haneda International

### Malta
- Malta International airport

### Netherlands
- Amsterdam Airport Schiphol

### New Zealand
- Christchurch International Airport

### Oman
- Muscat International Airport
- Salalah Airport

### Qatar
- Doha Hammon Airport

### Russia
- Moscow
  - Domodedovo International Airport
  - Sheremetyevo International Airport
  - Vnukovo International Airport
  - Zhukovsky International Airport
  - Airport of Petropavlovsk-Kamchatsky

### Singapore
- Changi Airport

### South Korea
- Incheon Airport

### Spain
- Adolfo Suárez Madrid-Barajas Airport

### Sweden
- Are Ostersund Airport
- Bromma Stockholm Airport
- Kiruna Airport
- Landvetter Airport
- Lulea Airport
- Malmo Airport
- Ronneby Airport
- Stockholm Arlanda Airport
- Umea Airport
- Visby Airport

### Switzerland
- Geneve International

### UK
- London
  - Gatwick airport
  - Heathrow Airport
  - London Luton Airport
- Birmingham Airport
- East Midlands Airport
- Edinburgh Airport
- Manchester Airport
- Newcastle Airport

**HEARING LOOPS - AN INTERNATIONAL TECHNOLOGY**

In any color and any language, a sign bearing this symbol tells you there is a hearing loop in operation that will help you to hear any important announcements or to converse with an attendant at that location. The signal from a hearing loop in any country will connect with telecoil equipped hearing aids or cochlear implants purchased anywhere in the world.